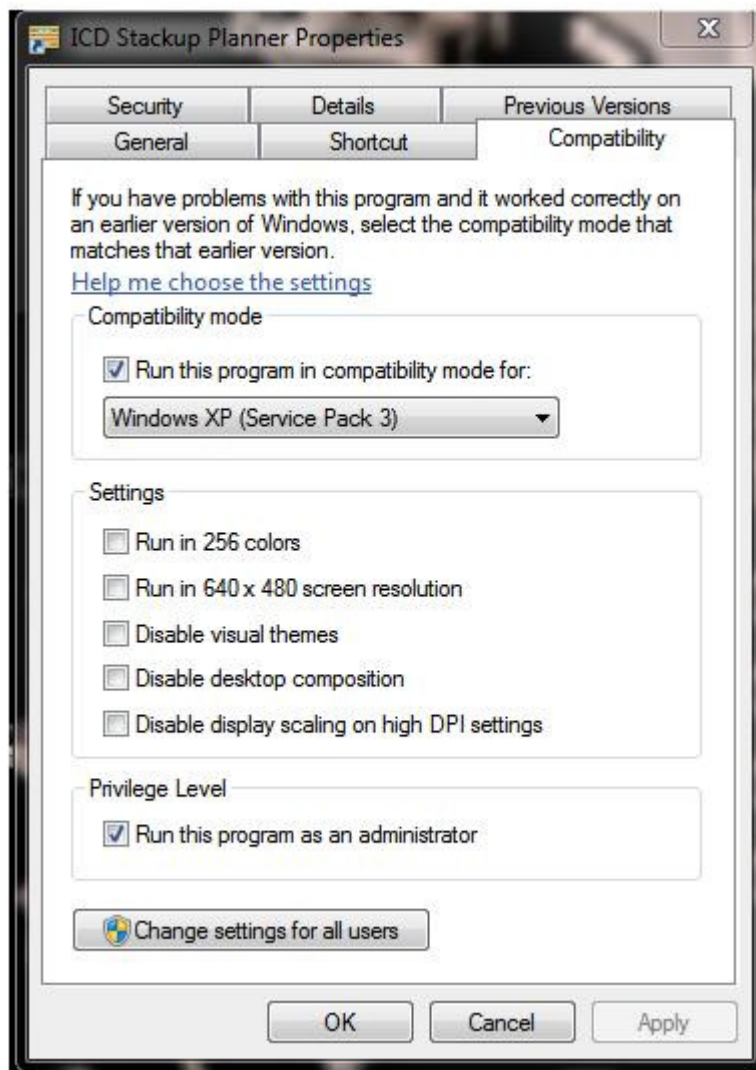


## Windows 7, 64 bit Operating System

It seems that Windows 7, 64 bit OS does not allow the user to save the ICD Stackup Planner configuration files to the Program Files directory. This results in 'Exception Errors' when trying to save stackup files, Dielectric Material Libraries and configuration files.

This can easily be fixed by the following:

- Right click on the ICD Stackup Planner desktop icon
- Select 'Compatibility' TAB
- Check – Run this program in compatibility mode for Windows XP (Service Pack 3)
- Check Privilege level – Run this program as an administrator
- Change settings for all users



Please contact [support@icd.com.au](mailto:support@icd.com.au) if you have further problems.